

## MatRx Financial Group Managed Network Services



Randy is the owner of MatRx Financial Group, a boutique full service investment firm in Kingston. Here he develops strategies to grow and protect the net worth of small business owners, professionals, and senior managers. His goal is simply to make more money for clients than they could make at any other place. This is accomplished through personally designed portfolios and a unique economic planning model. Randy relies on the old fashion methods of hard work, integrity and pay for performance.

### The Need

The MatRx staff depend on computer systems to carry out everyday operations. They use the internet extensively to coordinate all aspects of the wealth management process. If their network goes down, Randy might as well close the office until the problem is identified and resolved. Downtime is not an option. In business today you cannot afford to lose connectivity. This would instantly mean lost time and an unpredictable amount of money.

### How did Micro Market Help?

We introduced Randy to our OnServe IT Support program. Our OnServe team now monitors Randy's computer systems and network to spot problems before they become critical to his daily operations. If a problem should arise, Randy can take comfort knowing that the OnServe program offers unlimited onsite and remote support at no extra cost. Randy told us how he now enjoys the dependability, and consistency which OnServe delivers, and that ensures his business success.

Call (613)634-8125 for information how Micro Market can help you!